

North Utility District of Rhea County  
23928 Rhea County Hwy- Po Box 1089  
Spring City, TN 37381  
Phone: 423-365-2680 Fax: 423-365-2681

[www.nudrc.org](http://www.nudrc.org)

[office@nudrc.org](mailto:office@nudrc.org)

## WATER SERVICE CONTRACT

<b>Date:</b>	_____	_____	New Service, Meter Installation
		_____	Existing Service, Meter Transfer
<b>Full Legal Name(s)</b>	_____ _____		
<b>Service Address</b>	_____		
<b>(911 Addresses only- no lot numbers)</b>	<b>Spring City, TN 37381</b>		
<b>Billing Address</b>	_____		
<b>(If different from address above)</b>	_____		
<b>Contact Number</b>	_____	<b>Contact Number</b>	_____
<b>Drivers License Number</b>	_____	<b>State</b>	_____
<b>Applicant Status:</b>	_____	<b>Owner</b>	_____
	_____	<b>Renter</b>	_____
		<b>Other</b>	_____
		<b>if other, explain</b>	_____
<b>Landlord's Name</b>	_____	<b>Contact Number</b>	_____
<b>Landlord's Address</b>	_____ _____		

### E-statement sign up

<b>Do you wish to sign up for estatemets</b>	_____	<b>Yes</b>	_____	<b>No</b>
<b>Email Address</b>	_____			
If you wish to revert back to a paper statement please contact the office at 423-365-2680 or by email at <a href="mailto:office@nudrc.org">office@nudrc.org</a>				

THIS AGREEMENT is entered into on the above referenced date by and between North Utility District of Rhea County, hereinafter referred to as "NUDRC" and the Applicant, hereinafter referred to as the "Customer".

1. North Utility District of Rhea County agrees to furnish water to the Customer for residential and commercial purposes, subject however to the terms, stipulations and conditions hereinafter set forth and the rules and regulations of the Utility District as the same now exist or as they may be hereafter amended, modified or promulgated.
2. The premises to be served by this contract shall include ONLY ONE (1) residence or business house located on said premises PER METER.
3. It is agreed that if the Customer sells, subdivides or leases the property herein described, the Customer will notify NUDRC in order that it may execute a new contract with successor Customer.
4. The Customer shall pay the required tap fee (if applicable). NUDRC offers ¾" residential meters for a tap fee of \$2,000 or 2" commercial meters for a tap fee of \$7,000 minimum (other charges may apply). NUDRC requires a minimum of 60 days for installation.
5. The Customer agrees to prevent the waste of water. NUDRC shall have the right in the case of emergency, water shortage or any other reason NUDRC shall deem proper, to allocate the amount of water used by the customer.
6. The Customer agrees that NUDRC and its representatives will have easy access in and out of the Customer's property for the purpose of reading the water meter and for the purpose of repairing or maintaining any property of NUDRC which is located on the property of the Customer.
7. The Customer agrees to be liable for any damages incurred to the meter or other assets of NUDRC resulting from the Customer's negligence. The asset or meter shall be replaced or repaired at the Customer's expense.
8. The Customer shall install his own service line from the meter to the place of actual use and shall be responsible for maintaining such line. The Customer shall be responsible for leaks or other losses incurred as a result of defects or breakage on the Customer's side of the meter. The Customer agrees there will be no cross-connecting of any water line from which NUDRC supplies water to any other water source, such as a well, etc.
9. The meters of NUDRC shall be read around the 20<sup>th</sup> day of each month. The Customer shall pay the bill before 5pm on the due date to avoid any penalty charges. Failure to receive a bill will not relieve the Customer from paying the amount of charges on the account by the due date. Failure to pay at this time could cause forfeiture upon his right to receive water service. The meter could then be "locked out" or "pulled" and a service reconnect charge of \$100.00 will be required to be paid before water service will be reinstated.
10. NUDRC shall have the right to estimate or prorate any bill when conditions beyond the control of NUDRC prevent the normal billing process.
11. The Customer agrees to pay a minimum monthly charge, plus taxes, whether or not any water is used as long as the Customer has access to the use of the water
12. NUDRC makes no guarantees, expressed or implied, as to service quality, quantity, pressure consistency or

continuity

13. The Customer requesting the installation of a new tap or an existing tap not previously activated shall be required to pay NUDRC's monthly minimum water bill plus usage and applicable sales tax for a minimum of 2 years.

14. If NUDRC damages any underground facilities the Customer cannot locate, the Customer will be responsible for all repairs.

15. As a condition of service, the property owner shall provide, at not cost to NUDRC a suitable place for the installation of the meter and related equipment and give an easement to NUDRC for said location. If for any reason the Customer wishes to have their meter relocated (at any time after the installation) the Customer must pay all costs incurred for the relocation. If NUDRC at any time determines that the Customer has altered the area where the meter was initially installed, and this is no longer a suitable location, as determined by NUDRC, the customer must pay all, costs incurred by NUDRC to relocate the meter.

16. NUDRC recommends that you install a pressure regulator valve after the meter to protect yourself from expensive water losses as the water pressure in most areas will exceed 100psi which can damage appliances. If you plan to be away from this home for periods of time, we recommend you turn the water off at the meter. A wrench to turn off the meter can be purchased at any home/hardware store.

17. NUDRC requires that you install a shut off valve after the meter (outside of the meter box).

18. Customer must provide proof of ownership of property or rental/ lease agreement for all meter transfers

19. NUDRC will install at the time of the tap installation a meter box with a lid. Any replacement boxes or lids will be charged to the customer's bill at the current applicable rate stated on our schedule of rates.

<b>Non-Refundable Connection Fees</b>	
Meter Reconnection fee- Business Hours	\$100.00
Meter Reconnection fee- After Hours	\$125.00
Rental Fee	\$100.00
Meter Transfer Fee	\$50.00

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Applicant's Signature:

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North Utility District of Rhea County Representative:

Cross Connection Control Agreement

North Utility District of Rhea County (NUDRC) and the Tennessee Department of Environment and Conversation (TDEC) regulation mandate that NUDRC require backflow prevention devices where these situations exist.

Type of Facility: (mark one)

<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial	<input type="checkbox"/> Church	<input type="checkbox"/> Medical Facility
<input type="checkbox"/> Farm	<input type="checkbox"/> Industrial	<input type="checkbox"/> School	<input type="checkbox"/> Other

Please mark all of the following items that are or will be located on the premises:

<input type="checkbox"/> Well	<input type="checkbox"/> Pool (swimming/B aptismal Sprinkler/ Irrigation System)	<input type="checkbox"/> Chemical Tanks	<input type="checkbox"/> Other
<input type="checkbox"/> Booster Pump	<input type="checkbox"/> System	<input type="checkbox"/> Boilers	<input type="checkbox"/>

In accordance with NUDRC cross connection control program, a private well or auxilliary water source may not be connected in any manner to the public water supply unless proper protection against cross connection is provided. Only reduced pressure backflow preventers may be used for protection. These devices must have prior approval by NUDRC. Customers not in compliance with the rule will have their water service discontinued.

Check appropriate box for

This serves as notification that a well **is located** at the address above

This serves as notification that a well **is not located** at the address above

This serves as notification that it is **unknown if a well is located** at the address above

I (we) understand and agree that this system is, and shall remain totally segregated from the public water supply, and no unapproved or unauthorized cross connections, auxillary intakes, bypasses, or interconnections exist or shall be made. No such cross connections, auxillary intakes, bypasses, or interconnections, will be permitted without the written approval of the North Utility of Rhea County.

I (we) further understand and agree that should an auxillary water supply be connected to the public water system at the above address, maximum cross connection control equipment in the form of a reduced pressure back flow prevention device shall be installed to protect the public water supply.

Signature \_\_\_\_\_

Date \_\_\_\_\_