

SETTING UP ONLINE PROFILE

All existing profiles will need to be recreated with the new billing software. Below are the steps for setting up a new profile

From our website www.nudrc.org click on the bill payment options then click “pay your bill now”

The screenshot shows the website for the North Utility District of Rhea County TN. The header includes the NUDRC logo, the organization's name, and the tagline "Committed to Providing Clean, Safe Water for All Our Residents". A navigation menu contains links for Home, Customer Service, Forms & Reports, News & Notices, and Resources. A search bar is located on the right. The main content area features a "Bill Payment Options" section with a description of the services and a "Payment Address" box containing the district's contact information and a "Pay Your Bill Now" button. A sidebar on the right offers "BILL PAYMENT OPTIONS" with buttons for "Water Quality Report" and "Board Meeting Agendas", and a "Local Weather" section for the current day and the next two days.

North Utility District of Rhea County TN
Committed to Providing Clean, Safe Water for All Our Residents
(423) 365-2680
[Contact Us](#)

Home Customer Service Forms & Reports News & Notices Resources Search this website ...

Bill Payment Options

North Utility District of Rhea County offers a wide variety of convenient payment options for our customers. Simply choose the option that best suits your needs.

Bill Payment Options

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Payment Address

North Utility District of Rhea County TN
Po Box 1089
Spring City, TN 37381

[Pay Your Bill Now](#)

BILL PAYMENT OPTIONS

[Water Quality Report](#)

[Board Meeting Agendas](#)

Local Weather

Today	Tomorrow	Sunday
Light rain 74°/59°	Broken clouds 77°/58°	Few clouds 80°/58°

Our new Ampstun portal will open. Click register account.

The screenshot shows the Ampstun login and registration page. The header features the Ampstun logo and tagline "Reliable. Essential Support". Below the header are input fields for "Username" and "Password". A large blue "SIGN IN" button is prominently displayed, with a smaller "QUICK PAY" button below it. At the bottom of the page, there are links for "Register Account" and "Forgot Your Password?". A security logo at the bottom center indicates that the site is "GENERALLY VERIFIED & SECURED" by VeriSign.

AMPSTUN
Reliable. Essential Support

Username

Password

[SIGN IN](#)

[QUICK PAY](#)

[Register Account](#)

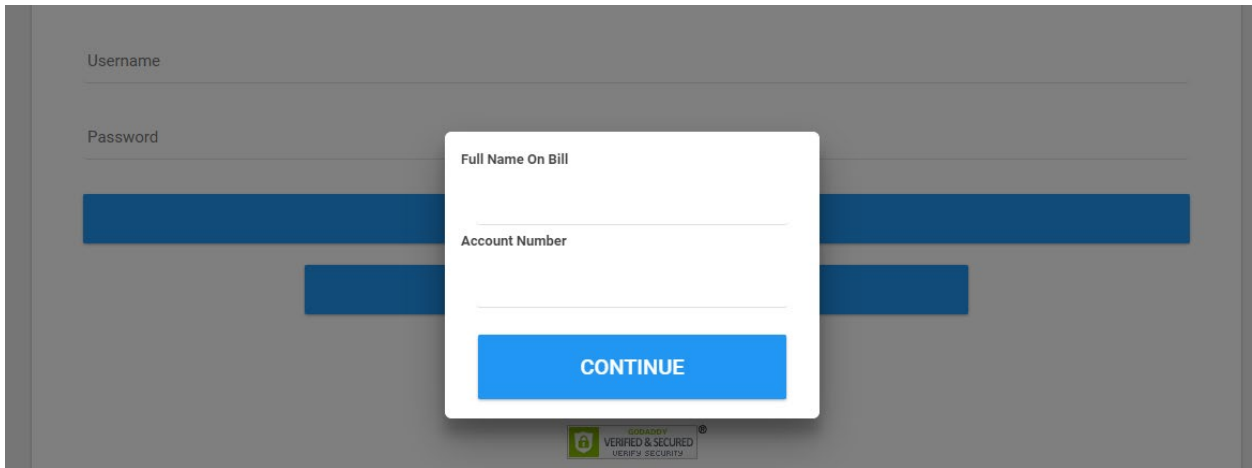
[Forgot Your Password?](#)

GENERALLY VERIFIED & SECURED
VERISIGN SECURITY

Enter the full name as it appears on your bill and enter your account number.

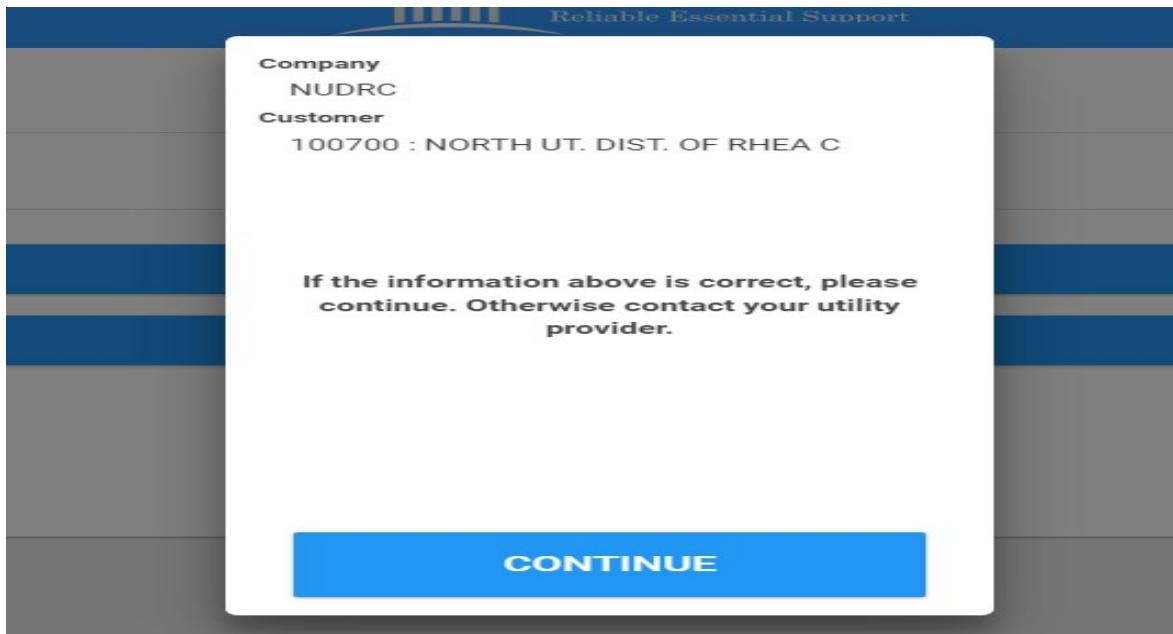
NOTE: Account numbers are now 6 digits! Please use the following format for account numbers

Existing Account Number Format	New Account Number Format
Accounts 1-9	Accounts 100001-100009
Accounts 10-99	Accounts 100010-100099
Accounts 100-999	Accounts 100100-100999
Accounts 1000-1999	Accounts 101000-101999



The image shows a login interface with a modal form. The background has fields for 'Username' and 'Password'. The modal form is titled 'Full Name On Bill' and contains two input fields: 'Full Name On Bill' and 'Account Number'. Below the input fields is a blue button labeled 'CONTINUE'. At the bottom of the modal, there is a small logo that says 'SECURITY VERIFIED & SECURED VERIFY SECURITY'.

Once you click continue the following screen will pop up. Click continue.



The image shows a confirmation modal form. The background has a header with the text 'Reliable Essential Support'. The modal form contains the following text: 'Company NUDRC', 'Customer 100700 : NORTH UT. DIST. OF RHEA C', and 'If the information above is correct, please continue. Otherwise contact your utility provider.' Below the text is a blue button labeled 'CONTINUE'.

Once you complete the information requested click Complete Registration.

Reliable Essential Support

Company
NUDRC

Customer
100700 : NORTH UT. DIST. OF RHEA C

E-Mail
office@nudrc.org

Confirm E-Mail
office@nudrc.org

Password
.....

Confirm Password
.....

COMPLETE REGISTRATION

You can then sign in using the credentials you chose. The home screen will look like your previous online portal.

1-0700 : 23928 RHEA COUNTY HWY

Account Balance
\$ 0.00

2024-03-31 Balance Forward
Account Balance

Recent Billed Usage

11/2023 12/2023 01/2024 02/2024

- Current Customer
- Dashboard
- Automatic Payments
- Make A Payment
- Contact Info
- Billing Address
- User Settings
- Contact Us
- Logout

If you have any questions or problems, please contact Crystal at the office.

423-365-2680 or office@nudrc.org